HOUSE RULES

Translation of the Polish house rules. In case of doubt, the Polish version prevails.

A warm welcome!

Please read the house rules, which set out the obligations of guests staying in our holiday cottages. We want to ensure our guests' safety and comfort during their stay.

1. For safety reasons, SMOKING IS STRICTLY PROHIBITED inside the cottages.
2. Payment for the cottage is due on the first day of the stay; please also read the booking terms.
3. The deposit is 30% of the total cost of the stay, or 50% on long weekends. The deposit must be paid to the bank account provided within 2 days of the booking request. Please include in the transfer title: deposit, first name and surname, dates of stay. If the deposit is not paid on time, the booking will be cancelled.
4. In exceptional circumstances, in particular for technical and logistical reasons, we reserve the right to change the cottage number chosen at the time of booking.
5. We recommend booking BY TELEPHONE – phone: +48 660 274 851.
6. The cottages are not rented for: corporate parties, birthday parties and 18th birthdays, stag or hen parties.
7. The cottage may only be used by the persons declared at the time of booking (max. 6 persons). The tenant may not transfer or make the cottage available to third parties, even if the paid period has not yet expired.
8. If more people are found to be staying in the cottage than were declared at the time of booking, the Landlord may terminate the agreement with the guest without refunding the payment.
9. The price includes: water, parking (maximum 2 cars), bed linen.
10. Keys are always handed over and returned in the presence of the Landlord or an authorised person.
11. The cottages are rented on a daily basis; a rental day begins at 4:00 pm on the day of arrival and ends at 10:00 am on the day of departure.
12. The occupants of the cottage are financially liable for any damage, vandalism or missing equipment in the cottage and on the grounds.
13. Please report to the Landlord any damage or faults that occur while using the cottage.
14. We are not responsible for items or money left in the cottage. Responsibility for personal belongings lies with the person renting the cottage. Please take care.
15. We are not responsible for any interruptions in the water or electricity supply by the suppliers.
16. If the stay is shortened for reasons beyond the Tenant's control, payment for the unused time is non-refundable.
17. If the booked cottage is cancelled, the deposit is non-refundable.

18. Payment for the stay does not include guest insurance or cover for injuries sustained. The Landlord accepts no liability for any damage to or loss of property.
19. When leaving the cottage, please remember to switch off electrical appliances and close the doors and windows.
20. Free parking is available to guests. A maximum of 2 cars per cottage may park; however, we accept no liability for vehicles parked there. Visitors are asked to leave their cars outside the grounds.
21. Please follow safety rules when barbecuing. As the cottages are made of wood, please light the barbecue away from the cottage and outside its covered area.
22. Lighting bonfires on the grounds is prohibited.
23. The cottages are equipped with smoke detectors. Smoking inside the cottages is strictly prohibited.
24. Due to the risk of fire, the use of gas or electrical appliances that are not part of the cottage equipment is prohibited. Bringing explosive or flammable materials onto the premises is prohibited.
25. Stays with pets must be agreed with the Landlord.
26. The owner is responsible for their animal and must keep the premises clean and quiet (see the rules for stays with animals).
27. Guests are asked to sort their rubbish into the containers provided on the grounds (glass, plastic, etc.).
28. Guests must keep the cottage in, and return it in, the condition in which it was handed over.
29. A fee of PLN 50 per key is charged for a lost cottage key.
30. Quiet hours are from 10:00 pm to 6:00 am. Please do not disturb your neighbours and avoid loud music and other noise.
31. In the event of a serious breach of quiet hours, the Landlord may terminate the agreement without a refund.
32. If police intervention is necessary, the Landlord may terminate the agreement with immediate effect and without a refund. The owner of the premises does not bear the costs of police intervention.
33. These house rules constitute an agreement between the parties, binding from the moment the deposit is paid. In the event of a dispute, an amicable settlement will be sought. If the parties cannot reach an agreement, the dispute will be settled by the court competent for the town of Wejherowo.
34. The Landlord may terminate the agreement with immediate effect and without a refund if the house rules are not observed.
35. The agreement does not cover travel to the premises, meals or the organisation of your time during the stay.
36. Unjustified activation of the fire protection system will result in a penalty of PLN 500. The grounds are under constant CCTV surveillance.
37. The alarm in the cottages is switched off during guests' stay.

38. Heaters and remote controls for the air conditioning are provided at guests' request for an additional electricity charge. Meter readings are taken on the day the heater is provided or the air conditioning is made available. The air-conditioning remote control is provided against a deposit of PLN 100.
39. There is a playground on the grounds for play and recreation. Children under 12 may only use the playground under adult supervision.
40. By making a booking, you accept the house rules of the premises.

Rules for stays with animals:

1. The owner must have full control of the animal at all times.
2. A dog health book with up-to-date vaccinations is required.
3. The owner must clean up after their animal inside the cottage and on the grounds.
4. Any damage caused by the animal will be paid for by the owner.

Have a wonderful holiday!

PERSONAL DATA PROTECTION (GDPR)

On 25 May 2018, Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, came into force.

The security of your personal data is as important to us as providing the best possible quality of service. We would therefore like to inform you of the most important information on the processing of personal data under the General Data Protection Regulation (GDPR).

1. The controller of your data is: Domki “Rainers”, ul. Zakonna 7Z, 84-110 Dębki, Poland, NIP (tax ID): 587 161 47 42.
2. Your data is processed in connection with the provision of our services, to promote our services and to enable us to contact you.
3. You have the right to access and correct the personal information you have provided and, under the new regulations, the right to rectification, erasure or restriction of processing, the right to object to processing and the right to data portability.
4. You may withdraw your previously given consent to the processing of your data at any time (withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal).
5. Your personal data is not transferred to a third country or an international organisation and, in a form that allows a person to be identified, is not stored for longer than necessary to achieve the purpose of processing, taking into account the periods required to enforce generally applicable rights and obligations.
6. You have the right to lodge a complaint with the supervisory authority if you believe that the processing of your personal data infringes the GDPR. The supervisory authority is the Inspector General for Personal Data Protection.
7. To exercise the rights referred to above, you can contact us in writing or by e-mail at leser22@wp.pl.
8. The privacy policy is available at the reception of the premises.